

## QUALITY POLICY

Allmore Constructions Pty Ltd has been providing quality commercial building services in Victoria since 1985 while maintaining a 'hands-on' approach. Over the past two decades, the company has evolved into a major player in the Victorian Building Industry and has embarked on interstate projects and ventures. Our company strives to achieve sustainable growth through consistently satisfying the diverse needs and expectations of our clients. Allmore is committed to effective implementation of the Quality Management System in compliance with ISO 9001:2008 Standard. The IMS is continually reviewed and improved.

The company strives to achieve this by:

- Promoting an understanding of our customers' needs and expectations throughout the organisation, together with a culture of exceeding customer expectations.
- Developing seamless processes by fully integrating the services provided by our suppliers and partners.
- Monitoring our performance through performance metrics in order to continually improve our processes and services.
- Ensuring that management on all levels communicates and explains the quality policy to all employees and subcontractors so that everyone is familiar with the policy and its intent. It is also made available to interested parties.
- Establishing, reviewing and communicating company's quality objectives to all levels in the organization. The objectives are monitored on an ongoing basis and reviewed during the management review meetings.
- Utilising the company's ISO 9001 quality management system on all company processes everywhere, every time, without exception.
- Reviewing this policy for its adequacy during management review meetings.

Approved by:

Peter Unsworth



Signature:

Position:

Director / OH&S Manager

Date of initial approval:

18<sup>th</sup> February 2009

Date of last review:

17<sup>th</sup> February 2010

Date of next review:

17<sup>th</sup> February 2011